



GENERAL TERMS & CONDITIONS
CIMAC CONGRESS 2022 (Busan, 13-17 June 2022)
(Internal Project Code DL2000563 / DL2000537 / DL2100632)

KR Hospitality & Events (KR H&E) is the official travel agent for CIMAC Congress 2022 in Busan (13-17 June 2022). KR H&E provides special rates to CIMAC participants. Accommodation is carefully selected based on vicinity to BEXCO (and other related CIMAC event venues), overall quality and services. All reservations should be made directly via KR H&E.

Rates are per room per night, including breakfast and applicable taxes. We strongly advise CIMAC participants to reserve their hotel accommodation as soon as possible. In case the CIMAC Congress is cancelled before 1 March 2022 due to COVID or other unavoidable circumstances, your room reservation is 100% refundable.

1. Reservation

Rates are in US Dollar and based on the prevailing currency rate between Korean Won (KRW) and US Dollar (USD). Room rates are subject to availability and currency fluctuations and may be adjusted in time. Upon your reservation, we will send an invoice. Payment shall be paid in full, and bank transaction charges to be made by sender. Reservation is confirmed upon reception of the payment.

2. Cancellation policy Accommodation

The following cancellation policy will apply for accommodations:

Cancellation received on or before 1 December 2021: 100% refund

Cancellation received between 1 December 2021 - 1 March 2022: 75% refund

Cancellation received between 1 March - 1 April 2022: 25% refund

Cancellation received after 1 April 2022: no refund

Official Cancellation of CIMAC CONGRESS 2022 due to Covid or other unavoidable circumstances: 100% refund in case the official announcement is made before 1 March 2022

3. Optional tours (including pre- and post-congress tours)

Optional tours are customized for CIMAC congress participants and accompanying persons. Tour duration is half-a-day to full-day tour. In case of full-day tour, lunches are inclusive. Tours will be done with an air-conditioned vehicle and English speaking tour guide, unless otherwise stated. Tours are subject changes.

Booking can be done via internet and reservation is confirmed upon reception of the payment. Last-minute bookings can be accepted based on availability only and should be paid in cash before departure. The specific start- and finish location will be determined in due time. Departure times are strictly applied and we recommend participants to be present at least 15 minutes before. For late comers, no refund will be granted. Traffic jam or adverse weather circumstances may cause delay or cancellation of the tour.

KR H&E is committed to show flexibility in terms of cancellations and refunds for optional tours, as long as the decision to cancel the tour is made at least 14 days before commencement of the tour, and within a reasonable time frame to arrange a settlement with local suppliers.

4. COVID-19 pre-cautions

Following Korean law, participants are expected to follow the Korean rules and guidelines with respect to COVID-19 or other contagious diseases. These guidelines may include the following: temperature checks, mask wearing, hygiene protocol,



personal distancing (seating assignments), adjusted opening & closing hours of certain venues (such as restaurants, bars or tourist attractions) or other applicable laws.

5. Liability

KR H&E and their representatives act only in the capacity of an agent in making arrangements for accommodation, transport, tours, restaurants or any other services in connection with the event, and they will exercise reasonable care in making such arrangements. However KR H&E does not assume any liability whatsoever any injury, damage, loss, accident or delay to person or property due to any act of default of hotel, carrier, restaurant, company or person rendering any of services included in the tour. Further, KR H&E accepts no responsibility for any damage or delay due to sickness, pilferage, labour dispute, machinery breakdown, thefts, acts of violence, government restrains, weather of any cause beyond their personal control. The rights are reserved to cancel or change itineraries or substitute services without notice.

KR Hospitality & Events Co., Ltd, is a Korean based company registered under business registration number 101-86-39442. KR Hospitality & Events is member of the Korea Association of Travel Agents (KATA), Seoul MICE Alliance (SME) and Korea MICE Association (KMA)

Validity of this document: The Terms & Conditions in this document are only applicable for congress participants and accompanying persons for CIMAC 2022 in Busan (13-17 June 2022).